



AVIATION TRAINING

And Supporting
Documentation



VIP FLIGHT ATTENDANT CORE COMPETENCIES



Training Competencies

Cabin Safety Management,
SEP & First Aid

In-flight VIP Service Excellence

Sommelier & White Gloves
Silver Service

Well Versed with VIP Protocols

Diplomacy &
Confidentiality

Menu Design

Proficient with Catering a
private aircraft to VIP
guest's specifications

VIP Service

Knowledgeable with
serving Royalty, VIP's &
Government Officials

Team Leadership & Development

Ability to work alone or
within a team

Food Safety & Hygiene

Well versed with food
safety & COVID procedures

VIP Trained

Extensive Experience in
Middle Eastern Cuisines

Problem Solving Skills

Self-motivated and able to
Work Under Pressure

VACCINATION

Pfizer COVID-19 Vaccination Record



بطاقة تطعيم كوفيد-19 COVID-19 Vaccination Card

AH

Full Name
ANNELINE HOLLAND

الاسم الكامل

Emirates ID No.
784-1984-8102968-8

رقم الهوية الإماراتية

Passport No.
M00060112

رقم جواز السفر

Name of the Health Care Center
UPTOWN MIRDIF MFC - Dubai

M00060112

Emirate
Dubai

الإمارة

دبي



Vaccine Date - تاريخ التلقيح	Vaccine Name - اسم التلقيح	Dose - الجرعة	Lot Number - الرقم التسلسلي
03/06/2021	Pfizer - BioNTech - فايزر - بيونتك	First Dose - الجرعة الأولى	FA5742
24/06/2021	Pfizer - BioNTech - فايزر - بيونتك	Second Dose - الجرعة الثانية	FA5843

In case of any queries, please call 800342 (DHA)

في حال وجود أي استفسار، يرجى الاتصال على 800342 (DHA)

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UAE

Driving Licence



United Arab Emirates دولة الإمارات العربية المتحدة

Driving License رخصة قيادة

رقم الرخصة License No. **815555**

الاسم الأول هو لاند

Name **ANNELINE HOLLAND**

الجنسية Nationality **SOUTH AFRIC جنوب أفريقيا**

تاريخ الميلاد Date of Birth **14-09-1984**

تاريخ الاصدار Issue Date **25-08-2008**

تاريخ الانتهاء Expiry Date **23-08-2023**

جهة الاصدار ابو ظبي Place of Issue **ABU DHABI**

سلطة الترخيص ADTR60007 Licensing Authority

الرمز المروري Traffic Code No. **1080119622**

أنواع المركبات المصرح بقيادتها Permitted Vehicles

		مركبة خفيفة Light Vehicle	

• يجب حمل الرخصة أثناء القيادة وإبرازها عند الطلب للجهات المختصة.
• يجب افساح الطريق لسيارات الإسعاف، الدفاع المدني، المواقب الرسمية والشرطة.

This license should be with you when you are driving and should be presented on demand to an authorized person.
• Give way to ambulance, civil defence, VIP escort and police vehicles.

UAE

15 12 5046631 EGSP

UAE

Residence Visa



UAE

GCAA Licence



الهيئة العامة للطيران المدني
GENERAL CIVIL AVIATION AUTHORITY



United Arab Emirates

II. FLIGHT CABIN ATTENDANT LICENCE

III. Number: 29242
IV. Name: ANNELINE HOLLAND

IVa. Date of Birth: 14/09/1984
VI. Nationality: SOUTH AFRICA
X. Date of Issue: 16/07/2008
XIV. Expiry Date: 05/02/2022
VIII. Authority: DIRECTOR GENERAL

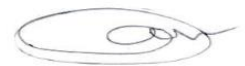


ISSUED IN ACCORDANCE WITH UAE CIVIL AVIATION REGULATIONS AND ICAO ANNEX 1 OF CHICAGO CONVENTION

XII. Ratings: A320, A330, A340, B777/787, EMB-170, BD700

XIII. Remarks: NIL

V. Address: EXECUJET MIDDLE EAST, P.O.BOX 32072, DUBAI, UAE.

VII. Holder's Signature: 

IX. THE HOLDER IS AUTHORIZED TO EXERCISE THE PRIVILEGES OF THE LICENCE ONLY WITH A CURRENT AND APPROPRIATE MEDICAL CERTIFICATE.
* If found please return to: P. O. Box: 30500, Dubai - U. A. E.

EXECUJET

Recommendation Letter



10th October 2021

Subject: Recommendation for Ms. Anneline Holland

To whom it may concern,

This letter is in reference to Ms. Anneline Holland, who was employed to operate as part of the Cabin Attendant Team for ExecuJet Middle East from 23rd June 2013 – 20th August 2021.

Having worked with Anneline in ExecuJet she has demonstrated a strong work ethic, professionalism and dedication towards her job. Anneline has completed 'Entry into Service' on a Global 5000 while meeting the clients' requests and budget requirements. She has assisted with the MEBAAs airshow and many other corporate events during her time.

Throughout her tenure Anneline has at all times been highly professional in all areas, attention to detail in every aspect of her job, an excellent team player and a pleasure to work with.

For all the reasons above, I would strongly recommend Anneline to any aviation business. Should you seek any further information please do not hesitate to contact me via the details below.

Yours Sincerely,

JOANNA MAGSON
Cabin Crew Supervisor
Middle East

ExecuJet Aviation Group
Tel: +971 4 601 6440
Mob: +971 56 501 5622
Email: joanna.magson@execujet-me.com
www.execujet.com

DYNAMIC

Corporate Flight Attendant
General Safety and Emergency
Procedures (SEP) Training



CERTIFICATE OF COMPLETION

Dynamic Advanced Training certifies that

Anneline Holland

has successfully completed the course

***Corporate Cabin Attendant General Safety and Emergency
Procedures (SEP) Training***

conducted at Dynamic Advanced Training from May 19-20, 2021

A handwritten signature in black ink that reads 'James L. Steward'.

James L. Steward
Training Manager

Certificate No: DAT-2021-0175

Emergency Procedures Training in accordance with applicable UAE GCAA CARs

UAE.CCTO.002/2020

DYNAMIC

Training Record



Training Record

Name: Anneline Holland
ID: 0141

Training: Corporate Cabin Attendant General
Safety and Emergency Procedures (SEP) Training
Training Dates: 19/05/2021-20/05/2021
Training Location: Dynamic Advanced Training
Trainers: Mounah El Mabsout, Hasan Iqbal

Written Exam Results: PASS
Practical Drills Results: PASS

Theoretical

1. Regulatory Review
2. Fire and Smoke
3. Dangerous Goods Awareness
4. Incident and Accident Review
5. Aviation Security Awareness
6. Turbulence and Cold Weather Operations
7. Crew Resource Management (CRM): Communication, Situational Awareness, Decision Making, Assertiveness, Stress Management, Error Management
8. Flight Crew Incapacitation
9. Flight Crew Oxygen

Practical

1. Fire Fighting Drills: Oven, Hatrack, PED, Seat, Lavatory, Smoke filled Cabin
2. General Door and Exit Management
3. Flight Crew Incapacitation and Flight Deck Seat Operation
4. Flight Crew Oxygen and Quick Donning Mask
5. Don Smoke Hood (PBE)
6. Turbulence Drill
7. Emergency Equipment Review: Halon Fire Extinguisher, Water Fire Extinguisher, PBE, ELT (ALT 406s), Survival Kit, Crash Axe, Oxygen Bottle, Demonstration kit, Life jacket, Flashlight, First Aid Kit
8. Evacuation Drill and Crowd Control
9. Decompression Drill
10. Planned and Unplanned Emergency Landing
11. Survival Training: Jungle, Polar, Sea
12. Wet ditching drill: Life Raft Familiarization, Equipment, Donning of Life Jacket, Life Raft Management, HELP and HUDDLE position, use of Heaving Ring, climbing into Raft

DYNAMIC

Training Record



Training Record

Aircraft Doors/Exits opened

1. Bombardier Global 5000 - Overwing Exit

Compliant with CAR PART IV – Operations Regulations, CAR-OPS 1 – Commercial and Private Air Transportation (Aeroplanes), SUB-PART O – CABIN CREW Appendix 1 to CAR-OPS 1.1015 Recurrent Training.

I certify the information contained in this Record of Training is accurate and complete. Modules comply with emergency procedures in accordance with applicable GCAA Training standards.

Signature

James Steward
Training Manager



HIGHFIELD

Level 3 International Award in Delivering Training



The certificate is framed in black and features a large blue and purple curved graphic on the right side. It includes logos for Hamilton Training, Highfield Qualifications, and International Qualification by Highfield. The text certifies Anneline Holland for a Level 3 International Award in Delivering Training with a Distinction grade, awarded on 12 March 2020. It also lists Ryan Trumpeter as the Course Director and Hamilton Training as the Training Organisation. The bottom section contains a signature of Richard Sprenger, the Queen's Awards for Enterprise 2018 logo, and a URL for verification.

Hamilton Training
UNLOCKING POTENTIAL

Highfield
Qualifications

Highfield Qualifications
Certifies that
Anneline Holland
has successfully passed an assessment in
Highfield Level 3 International Award in
Delivering Training

Date of Award 12 March 2020
Certificate number TEA3132503

DISTINCTION

Ryan Trumpeter
Course Director

Hamilton Training
Training Organisation

Richard Sprenger
Richard Sprenger - Chairman
Highfield Qualifications


THE QUEEN'S AWARDS
FOR ENTERPRISE
2018


INTERNATIONAL
QUALIFICATION
by Highfield

Global leaders in international qualifications, training materials and e-learning.
This is an electronic version of the certificate provided by Highfield. To verify this certificate please go to <https://checkcert.highfieldqualifications.com>

SCANDLEARN

First Aid



scandlearn >

luxaviation ✕

TRAINING CERTIFICATION

Anneline Holland

Date of birth: 1984-09-14

HAS SUCCESSFULLY COMPLETED

First Aid

Regulatory compliance:

This training program and skill test complies with EASA Regulation EU 965/2012 AMC1 MED.C.005, ORO.FC.220 and Appendix 1 to part CC*. Course Version number 1.20.3.

Date of completion
2020-04-26

Registration No
200426-WJDTAB-QS09XP

Bertil Tensing
Scandlearn

Bertil Tensing, Head of Training

Scandinavian eTraining Center

Tranebergs Strand 45, 167 40 - Stockholm Bromma, Sweden

MEDAIRE

E-Management of In-Flight
Illness & Injury



MEDAIRE

Record of Training



RECORD OF TRAINING

- ▶ Aircraft Scene Management – Plan of Action
- ▶ Cardiopulmonary Resuscitation / BBP
- ▶ Use of the Automated External Defibrillator
- ▶ Relief of Choking
- ▶ Cardiac Arrest Management
- ▶ The MedAire Experience – InFlight Medical Event Communications, security *(IG 3.2.1d iv)
- ▶ *5.1.3b (Competency) Aviation Scenarios – Emergency Medical / Life Saving Equipment - *carriage of oxygen/Therapeutic IG 8.5.4

Training has been completed in accordance with the syllabus of European Union Ops under Appendix 1 to OPS 1.1005/1.1015 and Appendix 3 to OPS 1.1005/1.1010/1.1015 Medical Aspects and first aid training.
American Heart Association Heartsaver Blood Borne Pathogens Training

SCANDLEARN

Food Safety



EXECUJET

Recognition Letter



15th June 2015

Dear Anneline

RE: VP-BSG Aircraft entry into service May 2015

I would like to take this opportunity to thank you for all your hard work, effort and support with setting up the aircraft for entry into service within such a short timeframe..

I know this was a hard project to conduct, but with your positive attitude, focus and professionalism it was achieved.

Well done and keep up the good work

Sincerely,

Samantha Bromley
Chief Cabin Attendant
ExecuJet Middle East



ExecuJet Middle East LLC, Dubai Airport Free Zone, PO Box 32072, Dubai, United Arab Emirates
T +971 4 601 6300 F +971 4 299 7819 Email enquiries@execujet-me.com www.execujet.com

AFRICA ASIA AUSTRALASIA EUROPE LATIN AMERICA MIDDLE EAST

CAE

High Altitude Physiology



ETIHAD

Cabin Senior Member Course



ETIHAD

Certificate of Service



Certificate Of Service

This is to certify that

Ms. Anneline Holland

was employed by
Etihad Airways as

Food and Beverage Manager

for the period from 08-JUN-08 to 25-JUN-13

We thank you for your contribution to Etihad Airways and
wish you every success for the future.



VP HR Operations

ETIHAD

5 years Service



ETIHAD

F&B Manager Training



ETIHAD

Inspired Service Training



الإتجاه
ETIHAD
AIRWAYS

This is to certify that

Anneline Holland

has successfully completed
Inspired Service Training

Etiihad Academy, Abu Dhabi
5th to 20th December 2010





Nickie Aiston
Head of Service Safety Training
Etihad Airways



Peter Baumgartner
Chief Commercial Officer
Etihad Airways

VACCINATION

Record



INTERNATIONAL CERTIFICATE [®] OF VACCINATION OR PROPHYLAXIS		شهادة تطعيم أو توقيحة دولية			
This is to certify that [name] / Nous certifions que (nom) <u>Anneline Holland</u>		نشهد بأن			
date of birth / né(e) le <u>14.09.1969</u> sex / de sexe <u>Female</u>		المولود في			
nationality / et de nationalité <u>South African</u>		الجنسية			
national identification document, if applicable / document d'identification national, le cas échéant		صاحب الوثيقة التالية التي تثبت هويته، إذا كانت متاحة،			
whose signature follows / dont la signature suit		والذي يرد توقيعه في هذا الموضوع			
has on the date indicated been vaccinated or received prophylaxis against: (name of disease or condition) / a été vacciné(e) ou a reçu des agents prophylactiques à la date indiquée contre: (nom de la maladie ou de l'affection)		قد طُعم، في التاريخ المذكور في هذه الشهادة أو تلقى وسيلة للتوقيحة ضد: (المرض أو الحالة التالية)			
in accordance with the International Health Regulations. / conformément au Règlement sanitaire international.		وذلك طبقاً لأحكام اللوائح الصحية الدولية.			
Vaccine or prophylaxis Vaccin / agent prophylactique التلقيح أو التوقيحة	Date Date التاريخ	Signature and professional status of supervising clinician Signature et titre du clinicien responsable التوقيع والاسم الوظيفي للمراقب الطبي	Manufacturer and batch no. of vaccine or prophylaxis Fabricant du vaccin ou de l'agent prophylactique et numéro du lot الشركة المنتجة للتلقيح أو وسيلة التوقيحة ورقم التسمية	Certificate valid from: Certificat valable à partir de: هذه الشهادة صالحة ابتداء من:	Official stamp of the administering centre Cachet officiel de l'établissement الختم الرسمي للمركز التلقيحي
1. Yellow Fever Vaccine Lot: M151991	26 FEB 2017	Dr. Fahmy O. Alkhatib S.S.R. - Immunization Centre PHS - DHA	Stamarol 0.5ml x 2 Dona 102258	10 Feb 2017 vaccinated	Primary Health Centre Primary Health Centre
* Requirements for validity of certificate on page 2. Voir les conditions de validité à la page 3.		* انظر شروط الصلاحية في الصفحة ٢			

VACCINATION

BCG

BCG Scar Visible: Yes No

Date: 16/08/1984

Doctor's Signature: [Signature]

MANTOUX / HEAF TEST

Date	Reaction	Signature	Notes
Given:			
Read:	Neg - No Reaction	[Signature]	MF-1772
	Pos Gr 1mm		
	Gr2 -2mm		
	Gr3 -2++		
	Gr4 -5++		

RUBELLA - GERMAN MEASLES

To be offered but is not essential for duty.
Single dose gives lifelong immunity

Date	Dose	Route	Signature
12/05/08	0.5ml	IM	[Signature]

POLIO

Primary Course : 3 doses 3 drops, one month apart
Booster : single dose every 10 years

Date	Dose	Route	Signature	Next Due
12/05/08	3 drops	Oral	[Signature]	12/05/17
06/05/2008	3 drops	Oral	[Signature]	06/05/2008

TYPHOID

Primary course: 2 doses of 0.5 ml. each six weeks apart.
Booster: single dose every 3 years

Date	Dose	Route	Signature	Next Due
12/05/08	0.5ml	IM	[Signature]	12/05/11
11/06/11	0.5ml	IM	[Signature]	11/06/14
31/05/14	0.5ml	IM	[Signature]	31/05/2017
06/05/2018	0.5ml	IM	[Signature]	06/05/2021

TETANUS

Primary Course : 3 doses 0.5 ml. each, one month apart and
Booster : single dose every 10 years

Date	Dose	Route	Signature	Next Due
12/05/08	0.5ml	IM	[Signature]	12/05/17
10/05/17	0.5ml	IM	[Signature]	10/05/27
06/05/2008	0.5ml	IM	[Signature]	06/05/2008

INFLUENZA

Booster : single dose every year

Date	Dose	Route	Signature	Next Due

HEPATITIS A

Primary Course : 2 doses, 2nd dose 6 months later
Booster : single dose every 10 years

Date	Dose	Route	Signature	Next Due
27/08/08	1st	IM	[Signature]	12/11/08
12/11/08	2nd	IM	[Signature]	12/11/18
12/11/18				

HEPATITIS B

Primary Course : 2 doses one month apart and 3rd dose 6 months later
Booster : single dose every 10 years

Date	Dose	Route	Signature	Next Due
12/05/08	1st	IM	[Signature]	12/05/08
12/06/08	2nd	IM	[Signature]	12/11/08
12/11/08	3rd	IM	[Signature]	12/11/18

HEPATITIS A&B

Primary Course : 2 doses one month apart and 3rd dose 6 months later
Booster : single dose every 10 years

Date	Dose	Route	Signature	Next Due

YELLOW FEVER

Primary : single dose
Booster : every 10 years single dose

Date	Dose	Route	Signature	Next Due
27/08/2008	0.5ml	IM	[Signature]	27/08/18
26/02/2017	0.5ml	IM	[Signature]	26/02/27

DIPHTHERIA

Primary Course : 2 doses one month apart and 3rd dose 6 months later
Booster : 10 years

Date	Dose	Route	Signature	Next Due
12/05/08	0.5ml	IM	[Signature]	12/05/17
06/05/2008	0.5ml	IM	[Signature]	06/05/2008

MENINGITIS

Single dose
Booster : every 3 years

Date	Dose	Route	Signature	Next Due
12/05/08	0.5ml	IM	[Signature]	12/05/11
19/05/09	0.5ml	IM	[Signature]	19/05/12
11/04/2015	0.5ml	IM	[Signature]	11/04/2018
06/05/2018	0.5ml	IM	[Signature]	06/05/2021

Record of Vaccination

ETIHAD

Cabin Crew Initial Training



Certificate of Attainment

Anneline Holland

has fulfilled the requirements of the Cabin Crew Initial Training
from
8th June to 24th July, 2008.


Maija Eklof
Vice President - In Flight Service
Etihad Airways


Peter Mitchell
Vice President - Training and Standards
Etihad Airways

FROM ABU DHABI TO THE WORLD

الخطوط
ETIHAD
A. S. M. S. C.

NATIONAL AIRLINE OF THE U.A.E.

SOUTH AFRICAN

Passport Copy



PARANGA

Certificate of Service



PARANGA
CAMP BAY • CAPE TOWN



28 May 2006

Dear Recruitment Manager

I can confirm that Anneline Holland, born 9-14-1984, has been employed by Isis Café t/a Paranga Restaurant from March 2003 to date.

Starting out as a waitress with our company and then progressed to hostess and finally Front of House Manageress. This has only been achieved due to the total commitment Anneline puts into everything she does. Anneline is passionate, reliable, honest, punctual and above all completely dedicated to the business. She never shied away from any responsibility and was always willing to go beyond the call of duty.

As a manageress Anneline was responsible for all aspects of the business including opening the shop, ensuring the floor was ready for service, managing the staff, reservations, cash ups and customer relations.

One of Annelines' strongest skills is her attention to detail and her excellent customer relations. She is able to read customers and situations very well and reacts accordingly. Customers warm to her ways. She is a complete professional.

Anneline wants to broaden her horizons and I am confident she will succeed with any challenge she puts her mind to. There will always be a position for Anneline in our organization.

Yours Sincerely
David East
General Manager

A handwritten signature in black ink, likely belonging to David East.

Shop 1 • The Promenade • Victoria Road • Camp Bay • Cape Town • 8005
Tel: (021) 438 0404 • Fax: (021) 438 0828 • E-mail: paranga@mweb.co.za • www.paranga.co.za