

62 RECOMMENDATIONS

ON **LINKEDIN**

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Company	Software Applications	# Recommendations
MPR Teltech	<i>Telecommunications</i>	1
Digital Courier International	<i>Digital Media</i>	6
DG Systems	<i>Digital Media</i>	10
Alcatel	<i>Telecommunications</i>	5
Triant Technologies	<i>Semiconductor</i>	4
SmarTire Systems	<i>Automotive</i>	8
Alpha Technologies	<i>Power</i>	1
Delta-Q Technologies	<i>Power</i>	3
Thirdi Software	<i>e-Commerce</i>	1
BC Hydro	<i>Utility</i>	2
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Ritchie Brothers Auctioneers	<i>Auctioning</i>	2
Other		2
TOTAL		62

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1 MPR TELTECH

1.1 Hart Fuellbrandt [Manager, Advanced Technology Division]



Hart Fuellbrandt

Owner, AxiomC2 Telecom Consultants

April 6, 2009, Hart managed Jackson directly

Jackson is a **hard-working, conscientious** individual.

He has a **positive "can do" attitude** and is a **great team player**.

I would recommend him to any organization looking to add a **high-energy individual** to their team.

2 DIGITAL COURIER INTERNATIONAL

2.1 Neil Johnson [VP, Engineering]



Neil Johnson

CTO/Project Director at New Tangent Systems Integration Group

April 7, 2009, Neil managed Jackson directly

Jackson is the best QA Manager I know.

He is one of the few people that I have met who is **completed focused on testing and quality** and who constantly strives to improve his skills and knowledge.

He understands Quality Assurance processes and can apply them across more than just the IT industry.

I would strongly recommend Jackson to anyone who wants to improve the overall quality of their products and/or their processes.

2.2 Fred Cunha [Manager, Support Services]



Fred Cunha

Vice President, Video Network & Support at Extreme Reach

July 31, 2009, Fred worked with Jackson in different groups

I worked with Jackson for several years and he was always great to work with. Dedicated, passionate and very energetic, Jackson got the job done.

A valuable asset to any company.

2.3 Eric Chong [Director of Radio Group Automation]



Eric Chong

Looking for new opportunities.

March 22, 2009, Eric worked with Jackson in different groups

I have had the pleasure of working with Jackson at Digital Courier International, and previously at MPR Teltech where I managed him directly.

Jackson is a **consummate professional** at his role as QA Manager.

He is **organized**, diligent, and one of the most **dedicated** and hard working individual I have worked with.

He will do whatever it takes to get the job done, while at the same time remains **one of the most pleasant person you can ever work with.**

I recommend Jackson without reservation. He will be an asset to any company he works for.

2.4 Paula Folkard [Operations Support]



Paula Leigh

Marketer, Web Designer, Social Media Manager, Blog Writer, Administrator, Artist and Comedian

May 10, 2009, Jackson worked with Paula in the same group

I'd like to make a recommendation about Jackson Lee, whom I had the privilege of working with and in the process gained as a life-time friend.

I worked with Jackson at both MPR and DCI on the Capella project. In our work together Jackson applied his extensive knowledge and experience in rule-based technologies, as well as **his skills in project management**. He is a team player, one who has provided hands-on support for the analysis, design and development of the project.

Jackson's attention to detail and "no hub-failure" record brought DCI to a whole new level of efficiency and success. His dedication to his work and his co-workers is a valuable asset to any organization that strives for success and quality.

And I have to mention his hilarious **sense of humour** and **ever sparkling personality**, his passion for his beautiful wife and son, for education and for badminton... don't challenge a game with this man unless you want to lose.

I will always wish Jackson the very best life can give him, because he always gives his best to life and those around him.

2.5 Russell Williams [Engineering Director, Servers]



Russell Williams

Senior Member of Technical Staff at eBay

April 13, 2009, Russell worked with Jackson in different groups

Jackson's role at DCI was a demanding one, directing the test efforts of various services and products, in both Unix and Windows environments, along with a mix of proprietary s/w and h/w, and dynamic and complex LAN and dial-up WAN environments.

Jackson excelled at organization and **thoroughness** in leading the design for his test plans, and was extremely devoted to executing the tests meeting or exceeding demanding schedules.

I recall times when the test schedule was compressed due to schedule reasons, and Jackson managed to make smart judgment calls identifying and testing the higher risk areas first, leading to the optimal quality bar given the circumstances.

In addition to his **incredible passion for quality**, Jackson was devoted to continuous personal improvement, and often drove cross-team process improvement.

When discussing designs, or brainstorming problems, **Jackson always kept an open mind, and was a good listener.**

Jackson has an abundance of energy, while at the same time **having a calm and content demeanor, making him productive and very easy to work with.**

I would welcome the opportunity to work with Jackson again in future.

2.6 Stephen Beard [Account Rep, Project Manager]



Stephen Beard

Realtor & Accessibility Specialist at Keller Williams Realty, Inc.

February 1, 2010, Stephen worked with Jackson in different groups

Jackson is **detail-oriented** and **very conscientious**. He always works very hard on all projects and is **very dedicated to the success of the group or team.**

3 DG SYSTEMS

3.1 Jenny Li [SQA Team Lead]



Jenny Wai Li

Sr. QA Manager, Engineering at ON24

March 20, 2009, Jenny reported directly to Jackson

I'm so lucky to work for Jackson for about 3yrs and he is one of the best QA Managers that I have ever had.

He has outstanding Leadership, Communication, & Documentation skills, which brought our company's Software quality to the highest level ever. He created a good QA Methodology that fit our company's Test Strategies, which avoided a lot of future Problems and saved a lot of money.

I wish we have the chance to work together again.

3.2 Edgar Chavarria [Software Developer]



Edgar Chavarria

Software Configuration and Release Management Expert

June 29, 2009, Jackson was senior to Edgar but didn't manage directly

I had the opportunity to work with Jackson for over four years when I worked at DCI.

During these four years, it was clear **Jackson's ability to create and promote a dynamic, friendly and collaborative working atmosphere that results in high productivity in the group.**

His dedication, strong work ethics, and professionalism quickly gains him respect and trust.

Being junior co-op at the time, Jackson not even being my direct manager volunteered time to mentor and guide me with general professional aspects of the industry as well as technological details that applied directly to the specific niche DCI focused on. His help soon placed me as valuable resource of the company resulting in a full-time employment opportunity offered to me.

Though highly focused on the task or immediate goal at hand, **Jackson gives people the highest priority and attention ensuring everyone knows how they are valuable to the project, giving everyone a sense of pride and ownership.**

I would always recommend Jackson without hesitation for any leadership or consulting role.

3.3 Alex Hansen [QA Test Lead]



Alex Hansen

QA Analyst

April 22, 2009, Alex reported directly to Jackson

Having worked as a QA Team Lead at DG Systems under Jackson Lee's management was a very fulfilling experience for me.

Jackson's professionalism, incredible capacity to handle high volume, multiple and complex tasks never failed to impress me.

No matter what the challenge, Jackson have never lost his very level-headed, friendly and persistent attitude.

Not only would he always get the job done, but it would be done in a **very organized manner and very well documented.**

Jackson is definitely one of the best managers I ever had an opportunity to work with. If I ever had an opportunity to be his colleague again I would have agreed to it immediately.

3.4 Kesava Pasumarthi [Software QA Automation Engineer]



Kesava R Pasumarthi

Owner, Shubh Solutions LLC

January 12, 2010, Kesava R reported directly to Jackson

Jackson is a **well organized and energetic manager.** I really enjoyed working with him. **He trained me on handling multiple tasks with positive results.** I am very thank full to his mentoring.

3.5 Gary Cooper [VP Region Operations]



Gary Cooper

Practicing Retiree

April 19, 2009, Gary was senior to Jackson but didn't manage directly

Working with Jackson was a pleasure.

He is one of the few folks that understood the success of the company depended on customer satisfaction.

He genuinely cared about what he could do to improve the quality of systems and programs. Jackson would be an asset to any company.

3.6 Stella Musaelian [Software QA Engineer]



Stella Musaelian

SQA Engineer at NextBus, Inc.

January 11, 2013, Stella reported directly to Jackson

Jackson Lee has been our Software QA Team Manager at the company called DG Systems for more than 2 years.

In fact he managed 2 QA teams - one for the Canadian branch of the company created by corporate merger, and the main one at the San Francisco headquarters.

Over those years Jackson proved to be **extremely capable and productive** as a manager, while at the same time being **very supportive and helpful** as a leader.

His skills at defining the goals and setting precise requirements for each team member made our job a lot easier, and each of us much more effective at what we were doing.

His ability to quickly compile and distribute very detailed documentation was absolutely amazing. **His knowledge and understanding of the SQA process and SDLC in general is deep and extensive.**

Jackson definitely is one of the best managers I have worked with over the 16 years of my IT career.

I would highly recommend him to any employer he might apply with in the future.

3.7 Hungwen Chang [Software Engineer]



Hungwen Chang

instructor at Community College of Aurora

April 11, 2009, Hungwen worked with Jackson in different groups

Jackson is one of the very few quality control engineers/managers I have worked with who are genuinely passionate about what they do.

Given the relentless pressure that permeated the workplace we were both at, it was quite an inspiration that **Jackson continued to demonstrate boundless energy and tireless enthusiasm, all the while never ceasing to be a pleasant and sincere person that one would love to work with.**

Whoever hires Jackson can count on his **organized** and **detail-oriented management style**, his constant desire for self-improvement, and **his determination to get the job done, and done well.**

3.8 Daming Li [Software Engineer]



Daming Li

Developer at Torchmark United American Insurance

March 29, 2009, Jackson worked with Daming in the same group

Jackson Lee was QA manager in DG Systems, We had been working together for about three years.

Jackson is **a good planner** and well organized manager for the QA testing department. Jackson has very good personality, because of that, **he made QA work smoothly**.

While working in DG Systems he gave me a lot of advice for my work based on his experience. These advice gives me a lot of benefit so far.

3.9 Adrian Giuhath [SVP Engineering]



Adrian Giuhath

CTO at Cirries Technologies, Inc.

March 22, 2009, Adrian managed Jackson directly

In his role of Director QA, Jackson was **constantly trying to improve and help his group and the entire organization**.

His **dedication** and **energy** were an inspiration.

3.10 Bernie Fleitman [VP, Engineering]



Bernie Fleitman

SVP, Software Engineering at Moody's Investors Service

March 20, 2009, Bernie managed Jackson directly

Jackson is **a consummate QA professional**, focused on the art and science of QA. He always works to improve the process and product.

Different than many people in QA, Jackson is passionate about the area and continually invests in expanding his knowledge and capabilities. **His energy and determination have always impressed me.**

4 ALCATEL

4.1 Cecil LeClair [Software Tester]



Cecil LeClair

Senior QA Systems Analyst at The Men's Wearhouse

March 12, 2009, Cecil reported directly to Jackson

Jackson is one of the most professional and talented managers I have had the pleasure to work for.

He is a true manager's manager and gets things done, organized, and resolved.

Any company that hires Jackson will surely go through a golden age of productivity, efficiency, and revenue.

4.2 Blair Mackiewich [Senior Software Designer]



Blair Mackiewich

Vice President of Software Development at Avigilon

May 4, 2009, Blair worked with Jackson in different groups

Jackson is a **dedicated** and **hard-working manager**.

He is process-oriented and **keeps his projects and team members on track**.

He is thoughtful, respectful, and **full of positive energy**. It was a pleasure working with him.

4.3 David Mahiban [QA Technologist]



David Mahiban

Enjoying Retirement

April 14, 2009, David reported directly to Jackson

Jackson was my test team manager at Alcatel for two years and together we delivered high quality ATM switch products to the Telecommunication market.

Jackson was able to source the right tools for the QA team and guide the team forward in test automation process.

Jackson made realistic delivery schedules and motivated the team to maintain it. He is an accomplished professional and I do endorse him for a Senior QA role in any engineering environment.

4.4 Edwin Froese [Manager, VoATM Development]



Edwin Froese

Telecommunications Professional

April 4, 2009, Edwin worked with Jackson in different groups

Jackson is an energetic individual and was a pleasure to work with. He approached his work at Alcatel with a positive attitude and enthusiasm.

4.5 Greg Cooper [Software Development Manager]



Greg Cooper

Retired and consultant

March 28, 2009, Greg worked with Jackson in different groups

Jackson brought a boundless energy and enthusiasm to both his position and to the management team.

He has a highly organized and detail focused work style that would be an asset in any quality conscious organization.

5 TRIANT TECHNOLOGIES

5.1 Ganxin Liu [Software Quality Engineer]



Ganxin Liu

Senior Software Quality

Assurance Engineer

February 17, 2018, Ganxin
reported directly to Jackson Lee

Jackson is clearly interested in helping me grow as an employee. When I joined QA team and was overwhelmed with the complexity of our distributed Fab Diagnosis systems, Jackson mentored me so well that everything became so easy within only a few weeks !

Whenever I have questions or concerns, Jackson responds right away—and even follows up later to make sure my issues have been resolved. His patience and willingness to help have made me motivated to do the best job I can.

5.2 Bruce Byfield [Technical Writer]



Bruce Byfield

Writer at Freelance

April 4, 2009, Bruce reported directly to Jackson

I reported to Jackson Lee for part of the time I was a contractor at Triant Technologies. During that time, I found him **determined to keep a positive attitude**, and a hard worker who often stayed long after everyone had gone home. I was an experienced technical writer at that time, and I appreciated that Jackson was willing to listen to my expertise and consult me about deadlines and trust me to deliver the results we set together.

5.3 Jack Ho [Test Engineer]



Jack Ho

Verification Engineer at Ericsson

March 28, 2009, Jack reported directly to Jackson

Jackson is a great manager. He is **smart, supportive and respectful.** **There is not a problem too big for Jackson.**

5.4 Behzad Bassir [Test Engineer]



Behzad Bassiraslsanaye

Headline goes here

March 16, 2009, Behzad reported directly to Jackson

I have had the pleasure of working with Jackson at Triant.

Jackson is highly educated and capable manager with wide range of experience and expertise in various fields such as Quality Assurance and Project Management.

At Triant Jackson defined new processes and improved upon process that was already in place in order to maximize efficiency, visibility and productivity.

Jackson is a perfect fit for an environment that lacks much needed processes.

His **extensive knowledge and experience** coupled with his solid academic background make Jackson an **ideal candidate for Project Management or QA Management roles.**

6 SMARTIRE SYSTEMS

6.1 Kelly Smith [QA Technician]



Kelly Smith

Quality Manager at Kongsberg Mesotech

July 30, 2013, Jackson worked with Kelly in the same group

Jackson is a highly energetic and enthusiastic leader. The knowledge and skills he brings to the table are essential building blocks to developing teams and mentoring individuals to achieve their goals and enjoy incredible successes.

I had the opportunity to work with Jackson during his 2 years with SmarTire Systems Inc. (later Bendix CVS Canada) and **learned a great deal from him during my early years of being a manager.**

He taught me the fundamentals of project management and **the importance of creating and fostering work relationships and teamwork.**

I would recommend Jackson in any position he aspires to achieve.

His motivation and determination to achieve a successful outcome in any project would be an asset to any employer.

6.2 Rob Patterson [RF Engineer]



Rob Patterson

RF Engineer at Bendix

January 5, 2010, Jackson was senior to Rob but didn't manage directly

Jackson is a **very detailed oriented person** who **can manage people as well as he manages projects.**

The systems he put in place for project management are highly effective and efficient.

He taught me a lot of project management as well as effective people management.

He is a delight to work with as well as a delight to be around.

He is one of a kind.

6.3 Elton Chiu [Engineer]



Elton Chiu

Engineer at Nokia

April 13, 2009, Elton reported directly to Jackson

With years of experience in managing development/engineering teams, Jackson has proven to be an **excellent people-oriented technical team leader** who demonstrates strong people management and communication skills as well as **solid technical competence** during the time we both work at 'SmarTire Systems Inc.' together.

Jackson and I are very good friends since working at SmarTire and he is also one of my best mentors for years. Therefore I would not hesitate to recommend him for any suitable positions in the future.

6.4 Jason Cao [Product Manager]



Jason Cao

Stone Soup Maker - Community Collaborator, Facilitator and Coach

March 28, 2009, Jason worked with Jackson in different groups

Nothing gets past Jackson.

As a Director of Quality Control, **he was thorough and professional.**

As a team leader and mentor, he was attentive and supportive.

Jackson executes with speed, finesse, and most of all - high quality.

6.5 Jim Wiggins [Manager, Testing and Quality Control]



Jim Wiggins

Electrical/Electronic Manufacturing Professional

April 13, 2009, Jim reported directly to Jackson

As the Test Manager, Testing and Quality Control [TQC] Department, at SmarTire Systems it was my pleasure over a period of several years to be reporting to Jackson in his role as the Director of TQC.

I found him to be a source of important and useful knowledge, which he was always willing and enthusiastic to share and impart, primarily on many of the theoretical and practical aspects and methods of software testing for those in our department, as well as on broader topics to those outside it.

In addition, as my manager and as the policy director for both our department and several outside it, I was always impressed with and appreciated and learned from his motivational, organizational and consensus-building skills, particularly when faced with conflicts related to available time and resources and to differing perspectives on appropriate and effective directions to pursue.

6.6 Jenny Tse [Controller]



Jenny Tse

Controller at Bendix CVS Canada Inc

April 12, 2009, Jenny worked with Jackson in different groups

Jackson is a persistent advocate for best quality practices and is very proficient with implementing procedures in an organization.

He introduced a company-wide process to SmarTire which enabled the company to successfully gain ISO9001:2000/TS16949 automotive industry standard certification. As Director of Testing and Quality Control Department, he proved himself to be a very assertive and skillful leader.

He managed his team extremely well, fostered a cooperative, harmonious environment emphasizing integrity and productivity. As a result, he earned full trust from his supervisors, strong respect and solid support from peers and staff throughout the company.

On the interpersonal communication level, he demonstrated excellent relationship-building skills. He has a friendly disposition and rendered help to other departments as needed.

I highly recommend Jackson for leadership positions in quality process management, testing or project management arenas and I would certainly welcome an opportunity to work with him again.

6.7 Annie Leung [Senior Accountant]



Annie Leung

at

April 10, 2009, Annie worked with Jackson in different groups

Jackson is a detail-oriented person, he is a very hard working person, full of passion at his job. Likewise, we often found each other working at the office after business hours.

He enjoys people and values the friendship of his friends, he has a good sense of humor. I would highly recommend him for anything position he applies.

6.8 Mitra Salimi [Business Analyst | Project Manager]



Mia Ulduze PCIP, MBA, PMP, P.Eng.

Project Manager at Impark

August 22, 2008, Mia Ulduze worked with Jackson in different groups

I have had the privilege to work with Jackson in his role as the Director of Testing and Quality Control at SmarTire Systems.

He has an exceptional blend of leadership, strategic planning and technical skills.

Jackson started his work by developing a product management process at SmarTire that has changed the company forever helping the company obtain various industry standard certifications.

After completing this process and its implementation he took on the additional responsibility of testing and quality control in which he excelled in managing his team and also the quality of the final product.

Jackson is not only a hard worker but also a smart worker who can accomplish extraordinary results with limited resources.

He is very professional and can handle the toughest situations of all kind with ease. I would work with Jackson again in an instant.

7 ALPHA TECHNOLOGIES

7.1 Kevin Lau [Mechanical Design Supervisor]



Kevin Lau

Mechanical Design Supervisor at Alpha Technologies Ltd and Electrical/Electronic Manufacturing Consultant

July 22, 2009, Kevin worked with Jackson in different groups

Jackson has exceptional problem solving skills.

He is capable of taking input and ideas from team members and stakeholders to solve complex situations/problems with **sound solutions**.

When tackling projects, he always has a full picture in his mind of how the project should be executed and comes up with the best course of action when facing challenges.

He really impressed me on how an individual could make a difference on a team.

Demonstrating **superior multi-tasking capabilities**, his energy level is high. It seems like he is always ready to take up new challenges.

Personally, he is **frank, friendly and a relationship builder with all levels of co-workers.** I **enjoyed working with him and strongly recommend him** on any positions he is pursuing.

8 DELTA-Q TECHNOLOGIES

8.1 Terry Annas [Quality Manager]



Terry Annas

Canadian Quality Manager at DBC Marine Safety Systems

April 30, 2009, Terry managed Jackson directly

Jackson has a **great deal of energy and innovation.**

He is extremely dedicated to the task at hand and **quite capable of handling multiple projects with multiple priorities.**

He is **very knowledgeable of project management principles and quality assurance.**

Jackson is the type of person that you can give a task to and then forget about it because you know it will get done with his very best work regardless of how big or small it is. Actually there is no task that Jackson feels is too small.

8.2 Stuart Evans [Director of Business Development]



Stuart Evans, MBA, CMC

Certified Management Consultant

April 12, 2009, Stuart worked with Jackson in different groups

Jackson impressed me as being an efficient and motivated QA professional.

Jackson impressed me with his ability to collaborate with people from different departments to analyze and develop processes for various areas.

He was meticulous in soliciting information, detailed in capturing feedback, **prudent in making recommendations** and accurate in documenting inputs and decisions from the cross-functional management panel.

Jackson was able to consistently produce excellent-quality deliverables incorporating key suggestions from various parties.

I found his interpersonal communication skills to be exemplary and his patience, persistence and enthusiasm most impressive.

I enjoyed working with Jackson and would heartily recommend him for process development and implementation roles.

8.3 Guy Pearson [VP Engineering]



Guy Pearson

Engineering and Manufacturing Executive ► Strategic Leader | Continuous Improver & Problem Solver |

Team Builder

March 27, 2009, Guy was senior to Jackson but didn't manage directly

Jackson's detail oriented, **tenacious personality** helped Delta-Q implement a larger number of process improvements in a very short time span.

These attributes coupled with a pleasant and professional disposition leave me with no qualms in recommending Jackson to future employers.

9 THIRD SOFTWARE

9.1 Matt Friesen [Founder]



Matt Friesen

Part-time entrepreneur, full-time dreamer.

May 8, 2010, Matt managed Jackson directly

It has been a real pleasure to have Jackson with us at Thirdi.

He is **meticulous, goal-oriented and an extremely fast learner.**

Jackson coordinated testing activities, executed test plans and provided very high-quality deliverables in an efficient and effective manner. In addition to his technical competencies, he also has an **exceptional work ethic, outstanding interpersonal communications skills and a very strong customer service attitude.**

We found him to be a very **well-organized, reliable and professional** individual, as well as an **excellent team player who genuinely cares about his colleagues** and improving the products and processes of the company.

I highly recommend him for a leadership position in Quality Assurance and Testing.

10 BC HYDRO

10.1 Alain LaPlante [Sr. SAP Consultant]



Alain LaPlante Sr SAP PS/FICO SD MM SCM PMP

SAP Project Management & Hands On with integration to FICO SD MM HR SCM

May 26, 2010, Jackson worked with Alain in the same group

Jackson is a **very talented** individual as well as a **hardworking and dedicated** worker.

It was definitely a pleasure to work with him at BC Hydro. Jackson managed testing activities, executed test plans and provided very high-quality deliverables in an efficient and effective manner.

In addition to his technical competencies, he also has an **exceptional work ethic, outstanding interpersonal communications skills and a very strong customer service attitude.**

He is overall a very versatile individual allying Technical competencies and Human relationships strengths.

I would recommend him anytime whether in an SAP implementation or any other ERP project.

10.2 Nitin Gandhi [Enterprise Architecture and Development Consultant]



Nitin Gandhi

Technology Strategy, Architecture and Implementation

October 22, 2010, Jackson worked with Nitin in the same group

I have worked with Jackson on a complex integration project at BC Hydro.

The B2B integrations touched 7 different systems including SAP Financials, Oracle Financials, TIBCO-ESB, and several others.

Jackson was Test lead on the project. With very little help from the functional teams, **Jackson was able to co-ordinate the QA initiative across all the teams and deliver all interface to very high quality** – not an easy task considering there were several teams involved.

Jackson is friendly, bright, dedicated and energetic.

He is **very good at co-coordinating resources, communicating, and working through complex scenarios.**

I would recommend Jackson for the QA testing role and look forward to working with him again.

11 TELUS COMMUNICATIONS

11.1 People whom I reported to

11.1.1 Eric Moalic [Program Director]



Eric Moalic
Program Director at Ericsson

Jackson is a **very seasoned QA specialist**.

Extremely detailed oriented, he has all the attributes of **an excellent quality leader**: good communication and reporting, **strategic thinking, adaptable**.

11.1.2 Wayne Gilchrist [Portfolio Service Manager]



Wayne Gilchrist
Actively Seeking New
Opportunities

Jackson's energy, enthusiasm and wealth of experience made him a great project manager to work with. Jackson understood that our **client's satisfaction** was always our highest priority.

He never failed to deliver above and beyond their expectations – often going the extra mile to ensure his projects were delivered on time and budget.

11.2 Project Managers to whom I reported test project progress

11.2.1 David Bradshaw [Manager, PMO]



David Bradshaw
Manager, PMO at TELUS
Communications Inc PMP,
ITIL Foundation Certified,
GDBA (SFU)

Jackson has worked as QA lead on multiple projects and programs for me over the last few years. **His drive and organizational skills have consistently pushed him to the top of the testing team.**

I think of him as a "fire and forget" kind of team member: **you point him at a problem, and he rapidly sorts out what to do and how best to do it, and then delivers as promised, every time.**

It has been an ongoing pleasure to work with him, and I look forward to the opportunity to do so again in the future.

11.2.2 Matthew Cole [Project Manager]



Matthew Cole

Development Director at Electronic Arts (EA)

January 29, 2013, Jackson worked with Matthew in the same group

Jackson is a **very detail-oriented QA Test Lead**. He worked on the test planning and execution for several of my projects in 2012.

He is **great at keeping the PM informed of status as well as quickly addressing any issues**, should they arise. He also **ensures that test scope and timelines are clearly defined**.

Jackson is a reliable guy to have on your team!

11.2.3 Oumar Mbaye [IT Project Manager]



Oumar Mbaye

IT Manager

January 21, 2013, Oumar worked with Jackson but at different companies

Jackson is very professional, during the projects **I was able to rely on Jackson as a single point of contact for QA planning**.

He is a quick learner, and was appreciated by the business sponsors and the project team.

It was a pleasure working with Jackson.

11.3 Coworkers

11.3.1 Santosh Patel [QA/UAT Manager]



Santosh Patel - CSM®, MCSD®, PM, QA

Business QA/UAT Manager/CSM/Project Management (ITSM/ITIL)- Looking for New Opportunity

December 16, 2015, Santosh Patel - was senior to Jackson but didn't manage directly

I've been working with Jackson over for the last few years at TELUS on BMC Implementation project. **I am really impressed with his comprehensive testing methods and detail documentations** that he created during planning and execution phases.

He successfully built, tested and documented the test artifacts within the allocated timeframes.

Jackson is smart, dedicated, a highly professional testing resource and **a wonderful person to work with.**

11.3.2 Raju Rathod [Performance Team Lead]



Raju Rathod

Performance Lead at Accenture Technology Solutions

January 30, 2013, Raju was senior to Jackson but didn't manage directly

I highly recommend Jackson for QA Testing/Leadership positions.

Mr. Lee is very meticulous, very result-oriented and **can pick up applications quickly.**

He takes prompt and effective actions to accomplish his tasks to yield best overall outcome.

As a Team Lead, he ensures that his team provides high-quality deliverables to various parties.

In addition, Jackson has excellent interpersonal communication skills ; **can analyze situations, carefully set his course and collaborate with different groups to get the common objectives achieved.**

I would certainly welcome an opportunity to work with Jackson again.

11.3.3 Shruti Pathania [QA Test Engineer]



Shruti Pathania

Online Test Manager at Liberty Global

March 28, 2013, Jackson worked with Shruti in the same group

Jackson has a very result oriented approach to Testing.

In the two years that I worked along side Jackson , I was able to see several occasions where **his tenacious pursuit of KPI's and metrics , was the driving force in bringing large projects on track.**

From providing a process base to high revenue impacting projects, to handling the day to day operations of a Testing Team, **I have seen Jackson be able to maintain a very clear perspective of the end goal,** which is value for the client.

Jackson is the first to point out if the test approach to a project is not in the clients best interests and he is also the first to one to jump in and straighten out a operational puzzle , when dealing with multiple vendors at the client site.

Hard work, excellent people management skills and the **ability to wear stress very calmly** are additional plus points that Jackson brings to the work place.

11.3.4 Alan Goldade [Business Systems Analyst]



Alan Goldade

Business Systems Analyst at Rogers Communications

January 11, 2013, Alan worked with Jackson in different groups

Jackson is **a thorough, knowledgeable, dedicated and focused QA professional.**

His focus on early understanding and planning, combined with years of experience, makes things go smoothly, avoiding many of the headaches that can appear in test cycles.

His friendly, courteous, personable and professional style allows him to communicate effectively with both customer and technical teams and at various levels of an organization.

Jackson is an excellent QA resource. I would be happy to work with Jackson again.

11.3.5 Trevor Weeden [Senior Business Analyst]



Trevor Weeden

Senior Business Analyst at

TELUS

Jackson joined us at inception our data management team bringing his process design, testing and execution skills to our high demand environment.

He worked tirelessly to help create and utilize new processes, tools and measurements to meet very high and volatile demands for collection, formatting and entry of data into our new database.

We learned to count on Jackson to carry a heavy load, identify new data issues and document solutions.

At the end of his tenure on our team he was called upon to develop, carryout and report on extensive testing of new automation tools designed to collect and load data into the database.

Jackson carried this out with minimal supervision and provided very professional test documentation. This gave us a high degree of confidence in the new automated tools.

Well done Jackson and thanks.

11.3.6 Sachin Moorthy [Senior Software Engineer]



Sachin Moorthy

Quality Assurance Team Lead at BC Provincial Renal Agency (PHSA)

January 11, 2013, Jackson worked with Sachin in the same group

I highly recommend Jackson for his extensive work experience, **leadership and project management skills** which are his major assets. I have had the pleasure of working with Jackson Lee on one of the projects at TELUS where he was my lead and mentor.

Jackson is very efficient in managing the overall test activities of the project as well as provides effective guidance and motivates all team members at both onshore and offshore.

His attention to planning and execution details are outstanding.

Jackson is **highly professional and dedicated**, making him a true asset to the company.

11.3.7 Tony Bi [Development Team Lead]



Tony Bi

IT Contractor at TELUS

January 14, 2013, Jackson worked with Tony in the same group

I am impressed by the extensive testing experience Jackson Lee has provided to the team.

He is truly test case driven QA manager. He focused on the coverage of the testing, quality of the features, and **more importantly meeting customer requirements.**

I highly recommend Jackson Lee as a QA manager.

11.3.8 Erik Minty [Software Testing Leader]



Erik Minty

Project Manager and Agile Transformation Coach

February 8, 2013, Erik was senior to Jackson but didn't manage directly

Jackson was someone we could put on a major project and trust that it would be done according to the client's standards.

I found him to be **relentless in the pursuit of achieving absolute clarity concerning expected outcomes**, an attribute too often lacking in the QA profession.

11.3.9 Aaron Chen [Development Test Engineer]



Aaron Chen

Development Test Engineer at Ericsson Canada

January 26, 2016, Jackson worked with Aaron in the same group

Jackson is **great team member with his communication skill.**

He is able to present his request/idea clearly and accurately to stake holders in dealing with complex projects.

Most of all, Jackson is **always pleasant to be with even when the team is working under pressure and heavy load.**

11.3.10 Luc Cormier [System Architect | Business Analyst]



Luc Cormier

System Architect - Business Analyst - Processes

February 9, 2016, Jackson worked with Luc in the same group

I highly recommend Jackson for his strong skills regarding everything surrounding Testing activities.

He's **accurate, curious** and going beyond the normal use case. **He presents its findings clearly. He listens well to others' opinions.**

He also communicates very well En Français.

11.3.11 Anna Manalo [QA Tester]



Anna Manalo

Quality Assurance Analyst at Alberta Gaming and Liquor Commission

January 31, 2016, Jackson worked with Anna in the same group

I worked with Jackson when I was with the ITSM QA team at Telus.

Jackson was one of my mentors in that team.

He's a **team player, approachable** and is detail oriented. He is a hard working person and has excellent communication skills. He has a **positive attitude** and has good work ethic.

He is someone you can rely on. Jackson will be an asset to any organization that he will be part of.



Halim Soetanto

System Analyst. TELUS Communications, Inc.

January 30, 2013, Halim worked with Jackson in different groups

Having been working alongside Jackson for few months, I can definitely see that he's someone who's great to work with.

His constant attention to detail, **multitasking**, organizational and detailed analytic skills as well as his **efficiency when executing tasks** are surely his best qualities that I'd hope to see again in the future when I work with him!

12 RITCHIE BROTHERS AUCTIONEERS

12.1 Puneeth Campli Nagaraja [QA Test Lead]



Puneeth CN

Senior QA at Ritchie Bros.

December 19, 2018, Puneeth managed Jackson Lee directly

I had the pleasure of working with "Action" Jackson very recently.

We were working on a time critical RB project for CAT and he was the Senior QA tester in this project.

No points for guessing how meticulous the clients were on their requirement. Jackson had the complete responsibility of specifying the requirements, confirming that the requirements are met and getting the job done on the i18n compliant.

Jackson did an impeccable job there.

Jackson has a very good understanding of languages, Chinese and French being his stronghold. Apart from this, he was responsible for testing critical features of the web-application.

Jackson understood the application very quickly, asked the right questions, communicated status very well on his reports, all in all, a fantastic job.

Jackson loves his job and is very happy to get on with it.

He is very easy to work with and delivers, a very high quality.

Thank you Jackson and I hope to work with you in near future.

12.2 Jace Hilton [QA Test Lead]



Jace Hilton

IT Operations

Business/Systems Analyst at
Ritchie Bros.

October 22, 2018, Jackson Lee
worked with Jace in the same
group

I was very pleased when Jackson was assigned to work with me as a QA Tester to execute test scripts.

The projects were on a tight deadline and **Jackson delivered with astonishing quality.**

He very quickly picked up on complex logic, ensuring to ask necessary questions along the way.

He brought a level of attention, detail, and knowledge that is very rare and **truly exceptional.**

Above his amazing work ethic, he is kindhearted, full of laughter, always smiling and **always professional.**

Thank you Jackson and I look forward to working with you again in the future.

13 Other

13.1 Cynthia Roney



Cynthia Roney

Executive Advisor BDC, Former Biotech CEO, Certified Executive Business Coach, Strategic Leadership Facilitator, Speaker

November 1, 2009, Cynthia was a client of Jackson's

I highly recommend Jackson for opportunities in Quality Assurance/ Quality Control, Product Testing (Software & Hardware) and Project Management.

One of my clients had a scheduling problem that needed to be resolved. Jackson immediately volunteered his time and creative brilliance to come up with the solution and then traveled with me to meet my client to train and implement the new system he'd developed.

He was outstanding with my client and displayed passion, patience and humor.

Jackson is absolutely wonderful to work!

Jackson is bright, hardworking, and trustworthy.

As a former CEO myself, I consider Jackson an ideal employee and **dedicated, versatile leader!**

13.2 Jesse Ferrell



Jesse Ferrell

CEO, International Speaker, Master Coach, Trainer & Author

August 16, 2010, Jesse worked with Jackson in different groups

I met Jackson Lee in Vancouver at a BNI meeting and I found him to be **professional, friendly** and a man of his word...He is hard working and a real go getter...I would join him in business anytime.